



Ministero della Giustizia

Sistema Informativo del Casellario Certificato del Casellario Giudiziale (ART. 24 D.P.R. 14/11/2002 N.313)

CERTIFICATO NUMERO: 7795/2026/R

Al nome di:

Cognome **REALI**
Nome **LARA**
Data di nascita **29/01/1989**
Luogo di Nascita **MARINO (RM) - ITALIA**
Sesso **F**



sulla richiesta di:
per uso:

INTERESSATO
RIDUZIONE DELLA META' DELL'IMPOSTA DI BOLLO E DIRITTI: PER ESSERE ESIBITO IN OCCASIONE DI CANDIDATURA ELETTORALE (ART. 1 COMMA 14 LEGGE 3/2019)

Si attesta che nella Banca dati del Casellario giudiziale risulta:

NULLA

ESTRATTO DA: CASELLARIO GIUDIZIALE - PROCURA DELLA REPUBBLICA PRESSO IL TRIBUNALE DI VELLETRI

Si attesta l'avvenuto pagamento (art. 273 e 285 T.U. 30/5/2002 n. 115) del

diritto di certificato

diritto di urgenza

VELLETRI, 17/04/2026 08:43

IL RESPONSABILE DEL SERVIZIO CERTIFICATIVO
Il Funzionario Giudiziario
Dott.ssa Paola Di Silvio

Il presente certificato non può essere prodotto agli organi della pubblica amministrazione o ai privati gestori di pubblici servizi della Repubblica Italiana (art. 40 D.P.R. 28 dicembre 2000, n. 445), fatta salva l'ipotesi in cui sia prodotto nei procedimenti disciplinati dalle norme sull'immigrazione (d.lgs. 25 luglio 1998, n. 286). Il certificato è valido se presentato alle autorità amministrative straniere.

LARA REALI

CONTACT



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EDUCATION

ITIL4 Foundation, Service Management Certificate.
Rome, Italy, 2019.

Project Management Diploma, Waifs.
Joondalup, Australia, 2012.

English Literature Diploma, Milner School, Perth, Australia, 2011.

Business High School, S. Giuseppe, Grottaferrata, Italy 2008.

KEY SKILLS

Excellent Computer Skill
Agile - Waterfall
Incident Management
Change Management
Release Management
Data Collections
Jira - Service Now - Click UP
Eclipse
Leadership
Negotiation
Excellent Communication
Conflict Resolution
Empathy

PROFILE

Highly motivated Project Lead with more than 10 years of experience. Builds positive rapport, inspires trust and guides teams to achieve organization goals. Excellent communication, relationship building and problem-solving abilities paired with a superior work ethic and forward-thinking mentality.

EXPERIENCE

PROJECT LEAD • MAR 2025 - PRESENT

Flutter International, Rome, Italy

- Ensure effective coordination between internal teams to meet delivery targets.
- Lead the planning, execution, and delivery of projects/programs, ensuring alignment with scope, objectives, and quality standards.
- Serve as the primary point of contact for internal and external stakeholders, maintaining effective communication and reporting.
- Work closely with product owners, developers, QA, and stakeholders to maintain a clear and prioritized product backlog.
- Guide Agile teams in the effective use of Scrum frameworks, practices, and principles.
- Monitor project risks and proactively address any challenges, conflicts, or schedule deviations to maintain project momentum and a positive customer experience.
- Maintain a well-rounded portfolio of customer engagements, balancing priorities and resource allocations to maximize both revenue potential and customer satisfaction.

APPLICATION COORDINATOR • SEP 2022 - SEP 2024

MerMec PTY, Perth, Australia

- Ensures integration between systems identifies standards and prioritizes project tasks and other activities to meet stakeholders needs.
- Lead and manage the service department, including staffing, training and performance management of service personnel.
- Assist in budget preparation and cost management. Negotiates contracts and maintains accurate procurement records.
- Participates as main contact to application/software transactions with vendors and stakeholders.
- Lead the entire lifecycle of Problem Management with Technical, Service, Quality and Release Team.
- Coordinate internal and external teams supporting them with appropriate training.

LANGUAGES

Italian: Native

English: Fluent

Portuguese: Intermediate

Spanish: Intermediate

TEAM LEADER • MAR 2019 – AUG 2022

Serco SPA, Frascati, Italy.

- Manage ECLIPSE and PRISMA application for POLARIS Project in the European Space Agency offices.
- Coordinate 1st and 2nd line Team.
- Evaluate risks and security based on ESA requirements considering document classifications.
- Act as a focal point for possible implementation and new opportunities with different stakeholders.
- Conduct user acceptance testing for new versions of bespoke applications. interacting with quality analysis team to optimize products.
- Track team performance, ensuring tasks are completed on time and within budget, KPI and SLA.
- Prepare and maintain documentation, including Commissioning and Service Management Plan.

GLOBAL REVENUE SPECIALIS • JAN 2017 – OCT 2018

MoneyGram Payment , Rome, Italy

- Respond to tickets or direct calls from key business partner with direct integration with MoneyGram.
- Coordinate EMEA Workstation activation.
- Perform software installations, hardware deployments, system rebuilds, upgrades following standard procedures.
- Assist partners with new user accounts, passwords and errors occurred during transaction processing.
- Take appropriate action to identify and help minimize the risk posed by fraud.

FES TELLER TEAMMATE • MAR 2015 – JUL 2016

American Express, Rome, Italy

- Manage foreign currency exchange cash, credit cards and travel cheques transactions.
- Support, and coaching to team members, ensuring they have the resources and knowledge to succeed.
- Coordinate bank remittance and security procedures following American Express regulations.
- Collaborate with colleagues and business leaders to identify opportunities for improvement and root causes.
- Assist in the generation of daily/monthly P&L for portfolio managers and the firm in aggregate.
- Prepare and check weekly reports
- Ensure operations adhere to safety regulations, company policies, and legal requirements.

ACCOUNT SECURITY SPECIALIST • JUN 2014 – JAN 2015

Apple Inc, Athens, Greece

- Provide solutions to customers/supporting them via inbound calls and email for all Apple products.
- Create customers satisfaction while solving their technical issues reaching the team goals established by the company.
- Train users on new software in person or through a variety of tutorial channels, including self-guided training videos, user manuals, and digital instruction pages, often in collaboration with technical writers.
- Work with high standards in a fast-paced environment, interacting with the several international departments.

STORE MANAGER • JUN 2013 – DIC 2014

Select Store, Queenstown, New Zealand

- Complete store administration and ensures compliance with policies and procedures.
- Conduct performance evaluations, providing feedback, and addressing disciplinary issues..
- Motivating and leading the team to achieve sales targets and provide excellent customer service.
- Manage budgets, financial reports, and cash handling procedures
- Coordinate with suppliers and managing deliveries.

STORE MANAGER • JUN 2013 – DIC 2014

Croissant Express, Perth, Australia

- Deliver excellent customer service by greeting and assisting each customer.
- Stock and restocked inventory when shipments were received.
- Monitor Write order supply requests to replenish merchandise.
- Coach employees to ensure full adherence to policy and procedures, provide feedback and support development of resources to ensure all targets where reached. (CSat, Issue Resolution.)